## Madeline Island Ambulance Service Report

## January 2023

We have had just one transport run in January. Now that it may be windsled season, we are in contact with Arnie Nelson for both night and day runs. He says it will be faster right now to take a windsled if there is a run than waiting for the ferry. Gary Russell agrees with him, so that is our protocol until we hear more. We will call Bayfield Ambulance for Mutual Aid as needed.

Everyone is still working on their refreshers. It is a good review and heavily emphasizing all medical aspects of our protocols. We have also received our new approved protocols from the state and the BAC Council. There will be some training in the next month or so on any changes and updates.

We will be starting training on the ECG equipment. There are many YouTube videos to follow and our sales rep will be visiting when the ferry boat schedule opens up a bit more. Our new state protocols include the use by EMTs for ECG, so our purchase comes at an opportune time.

I have been in contact with the possible new billing company. Our first rep no longer works for them and now we are assigned a new person. The company head has been on vacation, so we have still not received a pricing schedule or a contract. I have asked them to get us one before the next Town Board meeting. They claim to have a good working relationship with Memorial Medical Center and they have a collection agency that they work with directly. Our current service does not have a collection agency and says we need to hire one independently.

I am still working on clean-up time for our rigs and our storage closet. I am going through my spreadsheets and inventory to discard any expired items and just doing general cleaning, organizing and labeling needed. Thom and I are setting up a spreadsheet for oxygen bottle re-fills and a place in our bay for hooking up our own re-fill station for small bottles. This will save on lots of trips to Chicago Iron. We still need to fill our large bottles there.

Respectfully Submitted,

Cynthia Dalzell, Madeline Island Ambulance Service

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