

Madeline Island Ambulance Service Report

August 2, 2023

We had eighteen runs in July. Ten were transports, and the others were non-transport. We have a great crew, and everyone is doing their part. One was a helicopter run. They met us in Bayfield up at the new landing zone, which is the soccer field in Bayfield.

Our operational plan was approved by the state, and we have received the renewal on our service license for the next three years.

Our new billing company seems to be up and running. There were some sign-in issues and issues with their run attachment being accessible. We are now fully transferred over to the state WARDS bridge and not going through the older system. It has also given us an updated run form with some short cuts and other software improvements.

The EKG equipment that we are waiting for from Phillips and Ferno has another delay. It may not be available until next spring. I have gone back to Stryker for an updated quote and delivery time. They say that though they have a long lead time as well, they can give us a loaner to train on and then use in September. When I get the quote, I will bring it to the crew. We will discuss the change and our options. If everyone agrees, then I will bring the purchase order to the town board.

Marty Curry and his committee seem to be doing a great job on organizing the fundraiser for EMS services in August. It sounds like a lot of fun and everyone agrees that the new repeater will be worth the while.

We do have a few people interested in taking the EMT or EMR course. Sarah and I are discussing logistics since one of them would only be here in the summer. We are going to go over the contract and see if we can make one that would be equitable for both parties. It might be nice to have a part-time contract in place for these situations.

It seems the issue with the ferry line has been resolved. We have had good service and placement on the boats since Cal, the operations manager, spoke to all of the captains. We rely so heavily on the ferry line that it is important to keep our relationship with them open and in good communication. There is another captain that is moving back to the island and wants a radio. I am going to talk to Cal about the possibility of them sharing radios since the cost for each is so high. For now, I am giving her a pretty old radio, but it should work for a while.

Respectfully Submitted,

Cynthia Dalzell, Madeline Island Ambulance Service

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