

**Madeline Island Ambulance Service Report**

**October 2, 2023**

We had nine runs in September, which is high for that month of the year. Six of the runs were transports and 3 were non-transports. We did not have any fire assists this month.

Our new billing company, Cvikota, seems to be catching up with billing and we have our system worked out. They do things differently than I am used to, but it is all for the better. People still are calling and writing about billing for the ferry line charges. As of now, the ferry line bills separately, and it is quite expensive if it is a night run or a special boat. Insurance rarely pays these bills. Clint from Cvikota and I are trying to figure out ways to make it easier for patients to get their insurance companies to consider paying these charges.

I have spoken to Stryker about changing our order over to their equipment for the EKG. He is bringing a demo, and we will get to play with it and then make the final decision. If we decide to go ahead, then I will do a purchase order to use the funds that we received from the American Rescue Plan and our Act 102 Funds. Bonnie Matuseski will be doing a lot of the training since she has vast experience with these devices, including capnography. This will be a great addition to our service. We went through this year's runs and concluded that it would have been useful on 21 out of 67 runs.

Sarah has arranged for an EVOC training session October 17<sup>th</sup>. It is where everyone is trained and tested on driving ambulances. We have also invited the fire department to join. This fall will include EVOC, capnography, and EKG training.

We had our first training meeting of the fall season. We cleaned rigs and re-organized some things. It was a great meeting.

My budget is done, and I am meeting with Michael Kuchta to go over my questions and his questions. I have also done the final expense report due to the State of Wisconsin for the spending of the American Rescue Act Funds.

Respectfully Submitted,

Cynthia Dalzell, Madeline Island Ambulance Service

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Initial: dg