

**Madeline Island Ambulance Service Report
November 7, 2023**

We had six runs in October, which is still pretty busy for this time of year. Four of the runs were transports, one was a non-transport, and one was a fire stand-by.

Clint (from the new billing company) and I have been working on making our system more efficient. He needs more reporting than the last company, but I hope that means better collections. This month, we are going to start working on how to bring in the state collection system to our billing network. After 90 days, any unpaid bills will go to collections.

Sarah has purchased new tires for our larger rig. They should help us with the winter driving ahead.

EVOC training was a big success. There were about 40 participants from the fire department and EMS for the Friday night and Saturday review and class.

We have the demo for our EKG equipment in house and have begun training on it. We are starting with learning more about capnography. We have a few new accessories to learn how to use, and the rep from Styker is making sure we have everything we need for training.

I had my budget meeting with the Town Board and Michael Kuchta. I understand the need for streamlining the budget. I have always worked within my budget and hope to continue to be able to do so. I am working with Cal Linehan at the Ferry Line to purchase radios for any additional ferry boat captains that need them for emergency ferry boat runs. He seems willing to do so.

I have started the process to complete the 2024 ACT 102 funding application and expense report. Laura and everyone at the town hall have been very helpful with some of the documentation the state is asking for. It is due by the end of November.

Respectfully Submitted,

Cynthia Dalzell, Madeline Island Ambulance Service

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